

MOBILE HOTSPOT LENDING POLICY

The Georgetown Peabody Library's mobile hotspot lending program was established to enable patrons to checkout a hotspot device for use with their own wireless enabled laptop, smartphone, tablet, and other handheld devices to connect to the Internet. The hotspot is portable; a patron can connect to the Internet anytime, in locations where T-Mobile wireless networks are available. More than one device can be connected to the Wi-Fi hotspot and in most situations, up to ten devices can be connected.

Lending Rules

- A hotspot can be placed on local hold using the library catalog.
- The device is for a seven day loan period with 1 renewal if there is no patron waiting list.
- The patron must have a MVLC library card in good standing with no fees or fines on their account.
- Hotspots are limited to one use per household, per month.
- Patrons must complete and sign the Borrower's Agreement and Use Form.
- The Georgetown Peabody Library reserves the right to discontinue the use of its mobile device by a patron who does not adhere to the library's Internet Policy.
- The mobile device will be DEACTIVATED if not returned on the due date.
- Wireless networks can be vulnerable to hacking due to their open connection, which is often unencrypted and unsecured. The Georgetown Peabody Library is not responsible for any personal information that is compromised, or any damages to the patron's device or data files resulting from use of a wireless network.
- The Georgetown Peabody Library is not responsible for any information a patron accesses using a Wi-Fi hotspot or any actions they take while online. Using the hotspot to access any online content determined to be illegal or obscene according to federal, state, or municipal law will result in revocation of hotspot borrowing privileges and potentially criminal prosecution.

Borrower's Responsibilities

- Patrons who borrow a hotspot device should use this service with Internet safety in mind. The Library highly recommends not transmitting any sensitive personal information while using a wireless network.
- NEVER change the settings of the hotspot mobile device.
- Patrons who borrow a hotspot device from the Georgetown Peabody Library are responsible for any charges associated with its use beyond the T-Mobile service area.
- In the event of loss or damage of the hotspot devices and its peripherals, the patron's library card may be charged up to **\$145**.
- The patron is responsible for the safe and timely return of the mobile hotspot device kit to the **Circulation Desk** of the Georgetown Peabody Library. It may not be returned to other MVLC libraries.

Borrower's Agreement and Use Form

My signature below indicates that I have read the following statement and that I agree to abide by these conditions of use when checking out a hotspot from the Georgetown Peabody Library:

- I agree to accept full responsibility for the device while it is checked out to me.
- I will not tamper with the Hotspot and its accessories.
- I accept full financial liability for the device and accessories while in my possession.
- I agree to return the device at the Georgetown Peabody Library Circulation Desk, NOT the book drop or another library.
- I agree to pay all costs associated with damage to, loss of, or theft of the device and its accessories while it is checked out to me.
- I agree that failure to comply with any of these rules and guidelines will result in the loss of my borrowing privileges.

Replacement cost:

Hotspot \$120

Charger \$10

Case \$15

Total: \$145

Please note:

- International roaming is not available on library hotspots.
- The library cannot guarantee the consistency or quality of the Wi-Fi hotspot service. Service is subject to carrier coverage and outages. The unit may not function in all areas or at all times.
- If hotspot is not returned on its due date, wireless service will be disconnected and the hotspot will be unusable.

Patron Name _____ Phone # _____

Patron Email Address _____

Patron Account Barcode _____

Patron Signature _____ Date _____

Staff Initials: _____