

## ACCESSIBILITY POLICY

Georgetown Peabody Library, in compliance with state and federal laws and regulations, including the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act of 1973 (Section 504), Massachusetts General Laws c.151B and c.272, §§92A, 98 and 98A, does not discriminate in the admission or access to, or in the administration of, its programs, services, and activities for the public. In accordance with these laws, the Georgetown Peabody Library will also make reasonable accommodations to the known physical and mental limitations of people with disabilities in order to provide an equal opportunity to enjoy and participate in the Library's programs, services, and activities available to the public.

Requests and concerns by a patron relative to accessibility matters which cannot be addressed satisfactorily by Library staff will be referred to the Library Director and, if still not satisfied, to the Library Board of Trustees. Any person who feels that the Library is not making a reasonable effort to meet his or her needs should be referred to the Georgetown Commission for Equal Access.

### **HOME DELIVERY SERVICE:**

Residents who are unable to visit the Library may contact the Georgetown Peabody Library for home delivery. Please contact the Library at 978-352-5728 if you wish to inquire about this service. Internet access will also enable home users access to databases offering reference service, periodical indexes, business and medical information resources.

### **TECHNOLOGY:**

The Georgetown Peabody Library is committed to providing easy access, adaptive technology, and other resources to individuals with disabilities.

The Library has recorded books on CDs for children and adults, playaways for children, large print titles, and Overdrive, a program for downloading audible books to laptops, iPads, and e-book readers and other devices. The Library also provides headphones for use with computers and other devices at the main desk at the Library.

### **ANIMALS:**

Service animals are allowed in the Library in accordance with the applicable requirements of the Americans with Disabilities Act and G.L. c.272, §98A. Animals associated with Library programs are also allowed.

The following is a link to the ADA webpage related to service animals.

[http://www.ada.gov/service\\_animals\\_2010.htm](http://www.ada.gov/service_animals_2010.htm)